aSureRide™ can integrate easily into Salesforce to positively impact patient lives across the clinical setting. It also provides care agents and drivers the tools necessary to provide a meaningful and reliable journey experience during a stressful time.

Transform the patient experience
Increase admissions, decrease operating costs and improve outcomes

Millions of North Americans suffer from mental and substance use disorders. But treatment centers **can't help patients if they don't show up** to their facilities.

Patient transport is critical in the admissions process. Patient sensitivity is high and any delay due to traffic, understaffing or dispatch miscommunication could mean lost admissions, lost revenue – and most importantly – lost lives. A transportation process that is seamless and friction-free translates to better to admission rates, decreased operating costs and improved health outcomes – ultimately improving HEDIS, STAR, and CAHPS ratings.

aSureRide provides organizations with a seamless, convenient and reliable way for agents, dispatchers, and managers to schedule transportation requests through the Salesforce CRM platform. Included is a mobile app that enables drivers to provide real-time status updates, change requests, and location details.

Why choose aSureRide?

- **Fast set-up.** Simple Salesforce integration.
- **Easy to learn and use.** Expert support available.
- **More data and metrics** than traditional ride-share apps.

Your complete healthcare transportation management solution to ensure a reliable patient journey.

10% Increase in driver productivity

10% Reduction in transportation costs

2% Increase in incremental gross margin

Key Features

– Manage driver shifts & breaks
– Fast and easy transport appointment scheduling
– Track driver location
– Measure appointment times against actuals
– Includes mobile driver app

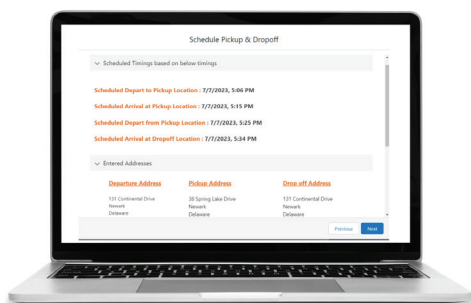aSureRide™

aSureRide™

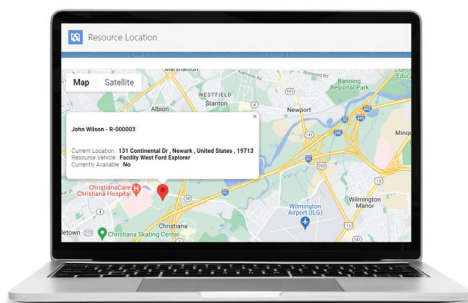## In the business of saving lives
Better health outcomes start with the patient journey

The goal is to pick up and get potential patients to recovery centers quickly to avoid "cold feet", and urgently, as individuals may not be at their residence or in a secure location. By providing transparency early in the transport journey, providers are able to break down barriers to build immediate trust with incoming patients.
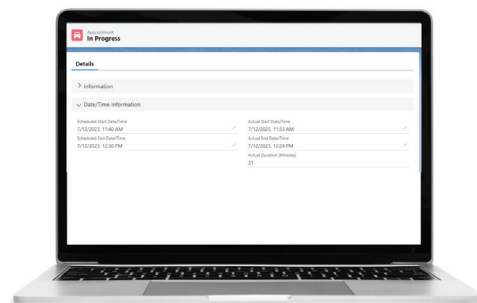

Fast, easy ride scheduling
A care agent uses the aSureRide Salesforce dashboard to request a ride while live on the phone with the patient, sharing trip details and confirmation that the driver is on the way.

Ensuring quick, efficient trips
A care agent can track the trip in real time and identify if additional attention or intervention that may be needed.
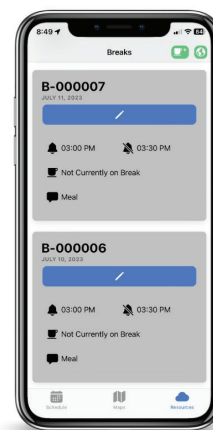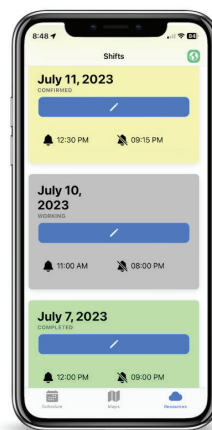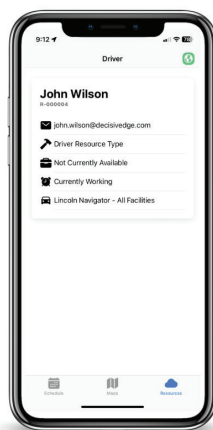
Seamless admission transition
The patient is picked up and dropped off at the required facility.
The care agent can see when the trip is completed.

Mobile Driver App
No need for Salesforce license

- View all upcoming assigned shifts.
- View all upcoming appointments.
- Update appointment statuses in real time.
- Update driver availability in real time.
- Create vehicle maintenance records.

▶ Let's get started

Explore how **aSureRide** can help you manage scheduling, increase effiency and help provide better health outcomes. Connect at **GetResults@DecisivEdge.com** or **(302) 299-1570.**

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